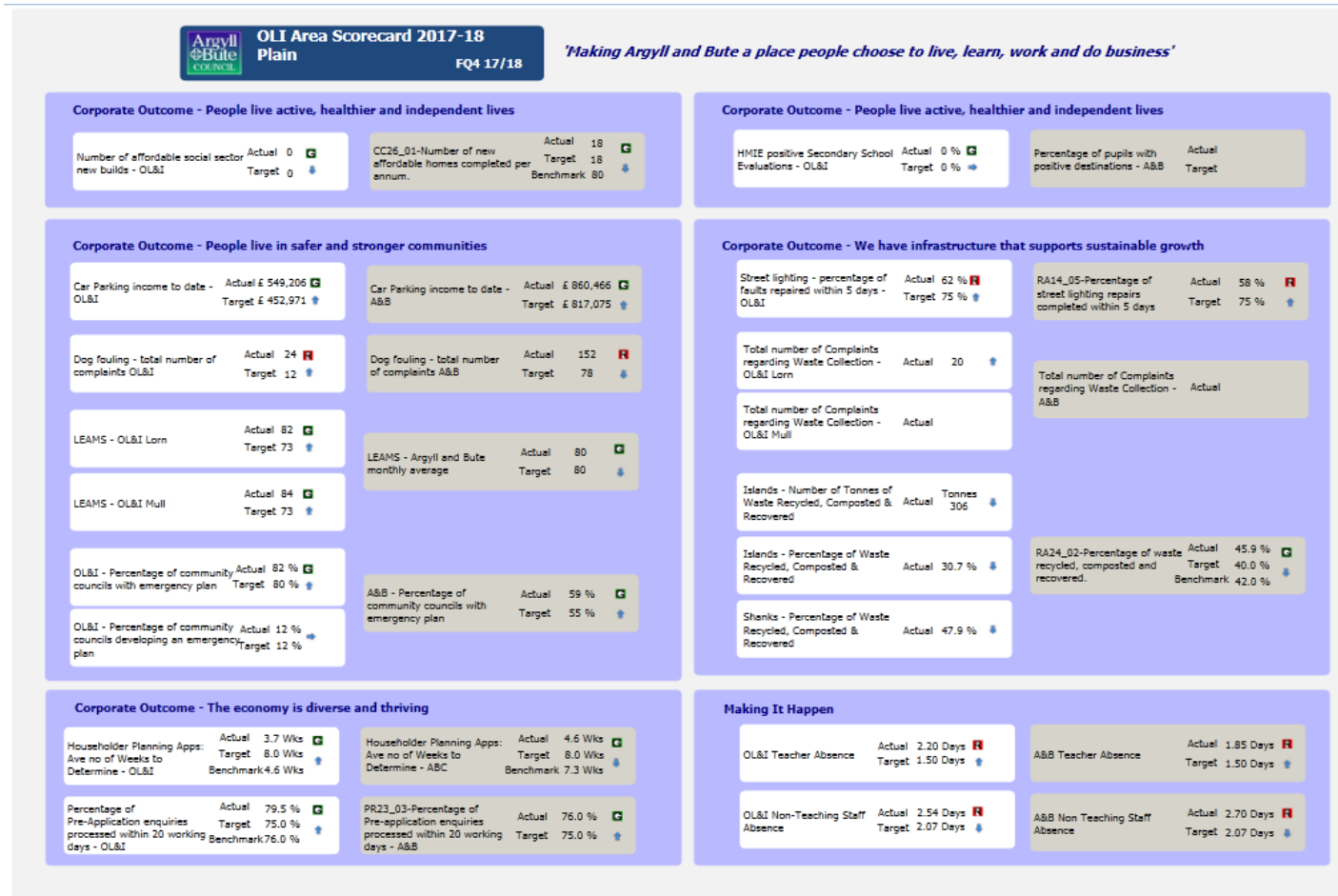







## OLI Area Scorecard FQ4 2017/18 – PLAIN





Appendix 3



**Corporate Outcome - People live active, healthier and independent lives**



Number of affordable social sector new builds - OL&I  
 Actual 0   
 Target 0 



CC26\_01-Number of new affordable homes completed per annum.  
 Actual 18   
 Target 18   
 Benchmark 80 

**Corporate Outcome - People live in safer and stronger communities**



Car Parking income to date - OL&I  
 Actual £ 549,206   
 Target £ 452,971 

Car Parking income to date - A&B  
 Actual £ 860,466   
 Target £ 817,075 



Dog fouling - total number of complaints OL&I  
 Actual 24   
 Target 12 


Dog fouling - total number of complaints A&B  
 Actual 152   
 Target 78 



LEAMS - OL&I Lorn  
 Actual 82   
 Target 73 

LEAMS - Argyll and Bute monthly average  
 Actual 80   
 Target 80 



LEAMS - OL&I Mull  
 Actual 84   
 Target 73 



OL&I - Percentage of community councils with emergency plan  
 Actual 82 %   
 Target 80 % 



A&B - Percentage of community councils with emergency plan  
 Actual 59 %   
 Target 55 % 



OL&I - Percentage of community councils developing an emergency plan  
 Actual 12 %   
 Target 12 % 

### Corporate Outcome - The economy is diverse and thriving



Householder Planning Apps: Actual 3.7 Wks   
 Ave no of Weeks to Determine - OL&I Target 8.0 Wks   
 Benchmark 4.6 Wks

Householder Planning Apps: Actual 4.6 Wks   
 Ave no of Weeks to Determine - ABC Target 8.0 Wks   
 Benchmark 7.3 Wks

Percentage of Pre-Application enquiries processed within 20 working days - OL&I Actual 79.5 %   
 Target 75.0 %   
 Benchmark 76.0 %

PR23\_03-Percentage of Pre-application enquiries processed within 20 working days - A&B Actual 76.0 %   
 Target 75.0 % 

### Corporate Outcome - People live active, healthier and independent lives

HMIE positive Secondary School Evaluations - OL&I Actual 0 %   
 Target 0 % 

Percentage of pupils with positive destinations - A&B Actual  
 Target

## Appendix 3

### Corporate Outcome - We have infrastructure that supports sustainable growth

Street lighting - percentage of faults repaired within 5 days - OL&I  
 Actual 62 % **R**  
 Target 75 % **U**

RA14\_05-Percentage of street lighting repairs completed within 5 days  
 Actual 58 % **R**  
 Target 75 % **U**

Total number of Complaints regarding Waste Collection - OL&I Lorn  
 Actual 20 **U**

Total number of Complaints regarding Waste Collection - A&B  
 Actual

Total number of Complaints regarding Waste Collection - OL&I Mull  
 Actual

Islands - Number of Tonnes of Waste Recycled, Composted & Recovered  
 Actual Tonnes 306 **U**

Islands - Percentage of Waste Recycled, Composted & Recovered  
 Actual 30.7 % **U**

RA24\_02-Percentage of waste recycled, composted and recovered.  
 Actual 45.9 % **G**  
 Target 40.0 % **U**  
 Benchmark 42.0 % **U**

Shanks - Percentage of Waste Recycled, Composted & Recovered  
 Actual 47.9 % **U**

### Making It Happen

OL&I Teacher Absence  
 Actual 2.20 Days **R**  
 Target 1.50 Days **U**

A&B Teacher Absence  
 Actual 1.85 Days **R**  
 Target 1.50 Days **U**

OL&I Non-Teaching Staff Absence  
 Actual 2.54 Days **R**  
 Target 2.07 Days **U**

A&B Non Teaching Staff Absence  
 Actual 2.70 Days **R**  
 Target 2.07 Days **U**